

Each punch-out catalog in UShop offers features unique to that supplier's catalog. This guide describes features specific to the **Cell Signaling Technology (CST)** punch-out catalog.

## 1. Contact Information

- Account Manager: Jennifer Nguyen | 978-880-5371 | [jennifer.nguyen@cellsignal.com](mailto:jennifer.nguyen@cellsignal.com)

## 2. Quotes

- 5% discount on all punch-out orders.
- Contact account manager to obtain a quote: Jennifer Nguyen | 978-880-5371 | [jennifer.nguyen@cellsignal.com](mailto:jennifer.nguyen@cellsignal.com).
- Quotes may be requested for custom orders (bulks, services, custom formulations).
- Submit a quote on the Purchase Request form.

## 3. Order Status/Tracking

- No order tracking in the punch-out.
- Shopper will receive an order confirmation email.
- Shopper will receive a Fed Ex confirmation email that includes a tracking link.

## 4. Shipping

- FREE shipping for orders over \$500.00.
- Shipping fees calculated in the cart.
- Same day shipping on orders placed by 4:00 pm.
- Standard Fed Ex overnight shipping.

## 5. Account

- UShop is considered as one account. No individual account numbers per user.

## 6. Save Favorites

- Saving Favorites is not supported in the punch-out.