

## Thermo Fischer Supply Center Orders – Temporary Changes Due to COVID-19

In order to prevent any potential future disruption to the delivery of lab supplies/reagents due to COVID-19, we are taking the following <u>temporary</u> actions starting Thursday, March 19th:

- Supply Centers will no longer be allowing non-stocked orders. Please order non-stocked items for direct shipment/delivery to your building/lab. To do this in **UShop**, click the 'Direct ordering – catalog' link after you punch into <u>ThermoFisher by Life Technologies</u>.
- Supply Center pricing & FREE Shipping for Direct Orders (orders shipped directly to your building/lab): Please apply the following quote to your direct-to-lab orders to receive Supply Center pricing & free shipping. Quote: P4019480
- All lab-specific quotes are being—or have already been—converted to free freight. This will allow you to purchase at your discounted prices, and receive free freight on items delivered to your building/lab.
- Supply Centers will remain operational and there to support immediate needs/emergencies. <u>Please order</u> only stocked items in quantities currently in physical inventory, as we will not be replenishing stocked items. If possible, order items for direct delivery to your lab. Orders placed before 2PM MST ship for next-day delivery.
- Normal operations will hopefully resume soon. I will continue to update this message, and our valued Supply Center customers, over the coming weeks.

PLEASE reach out to Josh Romney with any questions, concerns or problems that you might have:

## Josh.Romney@ThermoFisher.com | mobile: 801.209.8579