Revision number: 2

Purchasing Agent: Zachary Derr
Phone #: (801) 538-33072
Email: zderr@utah.gov

**Item:** WSCA Software Value-Added Reseller (SVAR) Contract. (See Other Conditions below)

Vendor: 72824F
En Pointe Technologies
12227 South Business Park Dr., #102
Draper, Utah 84020

Internet Homepage: www.enpointe.com/utah

General Contact: Randy Everett
Telephone: (801) 617-0553 statewide
Fax number: (866) 457-1382
Email: 095

Brand/trade name: All Software

Price: Net 30
Terms: 
Effective dates: 06/03/2011 through 6/02/2015
Potential renewal options remaining: One (1) year renewal options
Days required for delivery: 4-7 Business Days
Price guarantee period: Length of Contract
Freight: F.O.B. Destination, Freight Pre-paid
Freight is included in the unit price

Minimum order: None
Min shipment without charges: None
Other conditions: To provide distributed software and related services to eligible users; to purchase Commercial Off-the-Shelf (COTS) software for identified key software publishers, general distributed software (non-specified publishers). Contract covers purchasing of software, maintenance and support agreements for new and previously-purchased software. To provide related services to include, but not be limited to, tracking licenses (new and existing), monitoring volume levels and opportunities, training, implementation, and consulting. Vendor to work in conjunction with the WSCA/NASPO personal computers, servers/storage, printers, and peripherals contracts, or a participating state’s equivalent contracts, to provide their best reasonable effort to see that software licenses for delivered computing hardware are purchased and tracked through this contract.

Remittance Address: En Pointe Technologies
P.O. Box 514429
Los Angeles, CA 90051-4429
This is a multiple award contract. MA096 SHI International Corp., and document purchasing selection. References to these contracts hereafter will be as software. Users are required to obtain AT LEAST 2 QUOTES via e-mail, vendor managed websites, fax, phone or other means from the multiple award contracts for purchases over $1,000.00. For purchases under $1,000.00, multiple quotes are not required but may be solicited. Quotes for equivalent equipment supplied by the manufacture direct contracts listed on page 1 will also fulfill this requirement. Keep a copy of the quotes with the Payment File and document the purchase selection.

LanDesk Software is available on MA476 and MA429. For comparison purposes during the pilot year, VAR software providers will have an opportunity to provide quotes in order to compare prices and value saas services.

This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. State agencies will place orders directly with the vendor creating a PRC in Finet. Agencies will return to the vendor any invoice which reflects incorrect pricing.

As a State of Utah Large Account Reseller, En Pointe Technologies will abide by the contract allowing any school, higher education organization, subdivision, authorized entity or employee to purchase on the statewide contract with no exclusions.

---

**En Pointe Technologies Contact Information**

Randy Everett  
Phone: 801-617-0553  E-mail: reverett@enpointe.com

Barb Bushart  
Phone: 866-334-2089  E-mail: bbushart@enpointe.com

Bob Olsen, Branch Manager  
Phone: 801-576-5586  E-mail: bolsen@enpointe.com

Tanya Frantz  
Phone: 866-450-9148  E-mail: tfrantz@enpointe.com
PRICING
All prices include shipping with the exception of overnight or special shipping requests.
http://www.enpointe.com/utah/software_licensing.asp

ORDER INFORMATION
To place an order En Pointe will accept faxed or e-mailed or standard mailed purchase orders.

PRODUCT RETURN GUIDELINES
To return product, customers must contact En Pointe Customer Service within fifteen (15) days of purchase to Return Merchandise Authorization. En Pointe returns approvals are based on manufacturer and vendor policies that are subject to change without notice. Restock charges and other fees may apply. Upon approval, the product must be shipped prepaid to the En Pointe Returns Center within seven (7) days of the approval. Customers can insure the shipment or assume the risk of loss or damage. Product must always be returned complete and in its original box and it must contain all documentation, accessories, software and packaging materials. The following returns will be rejected back to the customer: incomplete product; product returned without authorization or after the authorization expires; product returned freight collect; product not matching in condition, part number, or item count.

For requests, contact….. Send product to……
En Pointe Customer Service En Pointe Returns Center
Phone: (909) 456-7580 1040 Vintage Avenue, Bldg. A
Email: RMARequests@enpointe.com Ontario, CA 91761

Non-Returnable Product
The following are non-cancelable and non-returnable: special orders or custom made product; software license and open software packages.

Defective Product (DOA)
In accordance with manufacturer and vendor policies

Freight Damaged or Missing Product
If product is damaged or lost in transit by the freight carrier, the discrepancy should be noted on the receiving document (Bill of Landing) at time of receipt. The customer needs to contact EnPointe Customer Service within seven (7) days to make the claim. Claims made after seven days will be rejected.

FINET COMMODITY CODE(S):
20820000000-Business Software Misc: Agenda, Labels, Mail List, Planning, Scheduling
SCHEDULING
20837000000-Graphics Clip Art, Demos, Presentations, Slide Shows, Etc.
20853000000-Spread Sheet
91829000000-Word Processing, Text Editors, Spell Checkers
00000000000-Generic Commodity Code

REVISION HISTORY