J.P. Morgan Chase

Customer Service Line: 1-800-316-6056

When contacting the bank you should be ready with:

- Your 16-digit PCard number
  - If your PCard is lost or stolen, enter “0” instead of your card number
- Your Social Security Number/Activation Code (Last 4 digits of your Employee ID)
- Your Billing address (Your campus address)

For your assistance in using the PCard, J.P. Morgan Chase has created an online banking system called PaymentNet. PaymentNet allows you to view your PCard’s available credit, see your pending and posted transactions, and dispute any of your transactions if the need arises. You are welcome to use this service, but it is not mandatory nor will it affect the use of your PCard. Please contact a member of the PCard Department to create your PaymentNet account.

Useful Links


**J.P. Morgan Chase PaymentNet Website:** [https://www.paymentnet.jpmorgan.com/](https://www.paymentnet.jpmorgan.com/)

**Other States Sales Tax:**

**Utah Sales Tax Exemption Certificate:**
Introduction

The Purchasing Card is a great tool that helps you to procure non-travel, small-dollar goods and services necessary in accomplishing the purposes and mission of your department and the University. It is an efficient and cost-effective procurement method for you and the University. Merchants not in UShop prefer the PCard because it is faster and easier for them to process payments.

The PCard is a useful and productive tool when:

- Cardholders understand and follow the regulations and policies—knowing when use of the PCard is allowed and restricted and obtaining the necessary approvals for certain purchases.

- Account Executives and Departments oversee cardholders—having the Account Executive on the Default Chartfield or another person with supervisory responsibility of the cardholder review and approve PCard transactions.

- Documentation is complete and appropriate for all transactions.

- PCard Department information is current with updates on cardholder or accounting information.

- The PCard Department receives notification of cancelling the PCard when the employee’s employment or responsibilities change.
Limits

The **Cycle Limit** is the amount a cardholder can spend during the bank’s billing cycle from the 12th of the current month to the 11th of the following month. The University’s default Cycle Limit is $10,000, but it can be lower by request if your purchases are generally less than that amount during the 30-day cycle. You can also have a higher Cycle Limit with approval from your department and the Purchasing department.

Below is an example of a situation that most cardholders face near the end of the billing cycle:

**Cardholder’s Cycle limit** = $10,000

**Purchases posted between January 12 and February 3** = $8,500

**Purchase on February 9** = $2,000

*This purchase will be declined by the bank due to “Not Enough Available Money”.*

Possible Resolutions:

1) Request a permanent Cycle Limit increase by completing a “Change Cardholder Limits” form. This is recommended if your account balance regularly approaches or exceeds the Cycle Limit.

2) Wait to make the purchase on February 12th when the Cycle Limit will reset.

3) Request a temporary Cycle Limit increase with the same “Change Cardholder Limits” form and specify a date range for the increase. This is suitable for rare circumstances that require you to make a larger quantity of purchases over a short period of time.

The **Single Purchase or Transaction Limit** is the amount a cardholder can spend with one merchant for one transaction for a single purchase. The University’s default Transaction Limit is $3,000, but it can be lower by request. The Single Purchase Limit can be increased up to $5,000 with approval from your department and the Purchasing Department, but it **cannot exceed $5,000** which is the Single Procurement Threshold.

Order Splitting

The **State Procurement Code prohibits order splitting to avoid the Single Purchase Limit.** Multiple charges to a merchant that total an amount that exceeds your Single Purchase Limit or the Single Procurement Threshold ($5,000) **and** are made on the same day or within a period of time is a split transaction. This includes voluntarily splitting the payment.

Per State Law, penalties for order splitting include a misdemeanor up to a felony and loss of employment.

When planning a purchase that will approach your Single Purchase Limit, be sure to consider the total procurement price. **The total procurement price must include the total acquisition price, i.e. cost of goods/services plus shipping, installation, ancillary items, training, tips, etc.** It is imperative that the total procurement price is under your Single Purchase Limit before making the purchase on your PCard.

If you are making a purchase and the total amount is approaching your Single Purchase Limit or the Single Procurement Threshold ($5,000), please call the Purchasing Department at 801-581-7241 so they can assist you.
Dates to Remember

The **Transaction Date** is the date that the merchant enters your card information into their processing system. This is often the day you use your PCard at the merchant or when the items you purchased are shipped to your department.

The **Post Date** is usually 1-2 days after the Transaction Date and it indicates that the transfer of funds is completed with the bank. The Post Date is used for University accounting purposes which follow the calendar month.

*If you make a transaction on the 30th or 31st and it posts in the bank on the 1st or 2nd of the next month, the transaction will show up on your next month’s statement.*

The **General Accounting Post Date** is when reallocated transactions post to the General Ledger each night and appear in the Management Reports the following morning.

**Reallocation Cut-Off** is the 5th business day of each month at 5:00pm. Any transactions with a post date in the previous month that have not been reallocated will automatically be charged to the Default Chartfield listed on the PCard. Reallocators will receive an email at the end of the month reminding them of the month’s Reallocation Cut-Off date.

Reallocations can be completed at any time throughout the month by an authorized, trained reallocator. Reallocations are sent to the General Ledger each night and processed. Once a charge is shown in a “PA” or “PD” status in the PCard Reallocation System, it **cannot** be changed in this system because it has posted to the General Ledger. Any further changes must be made by completing an **E-Journal Entry** or **Cost Transfer** for grants and projects.

### reallocators

A reallocator has access to the online PCard Reallocation System in CIS which enables them to review transactions electronically and assign purchases to alternate chartfields. Transaction information is uploaded from the bank into the online PCard Reallocation System the morning after the transaction’s post date.

- All PCard Accounts must have **at least** one authorized reallocator who has completed **both** Cardholder and Reallocator training.
- You and/or someone in your department will be assigned as a reallocator; it is recommended that there are multiple reallocators authorized to have access to your PCard Account.
- The primary reallocator receives the monthly statement and distributes it to the cardholder so they can review the transactions, attach the documentation, sign, and give it to their Account Executive to review and sign.
- The primary reallocator may also be asked by the department to coordinate the annual audit.
- The cardholder is ultimately responsible for each transaction and for retaining the necessary documentation, **not the reallocator**.
Statements
The PCard Department sends a monthly statement to the primary reallocator assigned to the PCard the business day after Reallocation Cut-Off and it arrives mid-month. The statement contains a list of all transactions that posted during the previous month. When a cardholder’s statement arrives, they have 30 days to review the transactions, attach the appropriate documentation, and sign and date the statement. Next, the Account Executive listed on the statement will need to review, sign, and date the statement.

*If the cardholder and the Account Executive are one in the same, the Account Executive’s supervisor is required to review, sign, and date the statement.*

The signature lines are automatically populated with the cardholder’s and the Account Executive’s names. If the Account Executive on your statement needs to be changed, you can submit a PCard “Change Default Chartfield” form to change your default chartfield to an activity which lists the correct Account Executive.

Statement Review by AE and Cardholder
While reviewing the monthly statements, verify the charges for accuracy and confirm that the correct chartfield was entered in the Reallocation System. You must attach all supporting documentation and original receipts to the statement. Before approving the statement, some questions to ask yourself during the review are:

- Is the business purpose apparent or included with the documentation?
- Is there anything unusual or unique that might need additional explanation?
- Do you have all original documentation for the purchase?
- Do the receipt/invoice totals match those on the statement?
- Is the documentation complete including date, vendor information, shipping information, amount, and description of the item(s) purchased?
- Are the purchases appropriate to the mission of your department and of the University?

*Statements must be reviewed on a monthly basis. Problem transactions must be disputed with the bank within 30 days after you receive your statement.*

You are required to keep all of your documentation for 7 years. All receipts, statements, and records for Federal Grants must be kept for 7 years *AFTER THE END OF THE GRANT.*
Audits

As a cardholder at the University of Utah, you are subject to University, State, and Federal audits at ANY TIME. You will be audited at least once a year by the PCard Department.

It is important to retain original documentation for each transaction that corresponds with your monthly statements. Be sure to note the business purpose or an explanation of any unusual purchases at the time of the purchase or as you are organizing your receipts. Often times, it is difficult to remember the purpose of each transaction and these notes will make it easier to answer any questions that may come up during the audit.

Prior to an audit, please have all documentation, statements, and receipts neatly organized to aide in the auditing process.

Documentation

The cardholder is solely responsible for gathering the original receipts and documentation for each purchase. All receipts and documentation are required to have:

- Itemized invoice or receipt
- Itemized invoice or receipt for PayPal transactions
- Vendor information
- Date
- Shipping information—orders are to be shipped to University addresses only
- Dollar amount that matches the statement amount
- The business purpose of the items purchased, if not apparent

Acceptable forms of documentation are an itemized receipt, invoice with a University ship-to address, internet order with itemized information and proof of delivery, and a conference registration confirmation. A combination of these documents may be necessary to include all of the required information.

If you are missing a receipt, you should contact the supplier and ask them to reprint or resend it. Most suppliers are willing to provide this information. If you cannot acquire the missing receipt, please document your attempts to do so and attach it to the statement.

If you are missing a receipt and have tried to obtain a copy of that receipt from the supplier without success, you can fill out the “Missing Receipt” form located on the PCard website. Please note that this form should be used SPARINGLY.
Violations

Along with the benefits of having a Purchasing Card, there are certain responsibilities. You and your department will monitor your PCard activity by reviewing the monthly Purchasing Cardholder Statements and Management Reports. The Purchasing Card Department also reviews PCard transactions regularly. If there is any misuse of the PCard and neglect of PCard policies, these actions will count as violations and the cardholder will be assigned points based on the action.

<table>
<thead>
<tr>
<th>Violation</th>
<th>Point Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Purchase</td>
<td>150</td>
</tr>
<tr>
<td>Split Transaction</td>
<td>150</td>
</tr>
<tr>
<td>Purchase by One Other than the Cardholder</td>
<td>50</td>
</tr>
<tr>
<td>Purchase of Restricted Item</td>
<td>40</td>
</tr>
<tr>
<td>Insufficient/Missing Documentation (First Violation)</td>
<td>30</td>
</tr>
<tr>
<td>Shipping to a Non-University Address</td>
<td>30</td>
</tr>
<tr>
<td>Missing Signature, Each Occurrence</td>
<td>30</td>
</tr>
<tr>
<td>Each Additional Missing Document</td>
<td>15</td>
</tr>
<tr>
<td>Business Purpose Not Provided, Each Occurrence</td>
<td>10</td>
</tr>
<tr>
<td>Sales Tax Charge, Each Occurrence</td>
<td>10</td>
</tr>
</tbody>
</table>

When a total of 150 points has been accumulated during any one year, date to date, the PCard will be suspended. If a cardholder is approaching 150 points, they may attend the in-person Purchasing Cardholder Training in order to be retrained and have their current points reduced. Completing the in-person training once will reduce their current points in half on the date of attendance. If a cardholder goes violation-free for one year, their points will be reduced in half.

The Purchasing Card Department reserves the right to require retraining or revoke PCards for repeated violations.
Keeping Your Card Secure

Your Purchasing Card is **non-transferrable**. You are the **ONLY** authorized user of your card. **DO NOT** lend your card to a student or colleague. If you are frequently having a colleague make purchases for you, they should apply for their own PCard. Keep your card in a secure place as you would for your personal credit card. Also, give your card information **each time** you make a purchase. The PCard should not be set on a recurring payment plan because your card information is susceptible to change, your card is more prone to fraud, and the supplier can still post payments to your PCard even if it is closed. Suppliers should not store your card information nor should you elect to save your card information to your Internet browser.

**Lost or Stolen Cards**

If your card is lost or stolen, you should **immediately** call J.P. Morgan Chase’s 24-hour Customer Service (1-800-316-6056). Their phone number can be found in the PCard Handbook and on the back of your PCard, the laminated Restricted List, and the PCard website. Only the cardholder should contact the bank to accurately verify legitimate charges, identify fraudulent transactions, and provide personal security information.

Your department is liable for fraudulent transactions from when these purchases are made until the time that the card is reported lost or stolen.

> It is possible to have your PCard number stolen while you still have possession of your physical card.

**Declined Cards**

Occasionally, some PCard transactions might be declined. Possible reasons for a decline are:

- Your card information (card number, expiration date, etc.) was entered incorrectly.
- The purchase amount exceeded your Single Transaction and/or Cycle Limit(s).
- The transaction was with a merchant that is blocked by our card controls.
- There is a temporary hold on the card due to possible fraud.
- The merchant was flagged by J.P. Morgan Chase’s fraud system as high risk and the payment was stopped.

You can call the Purchasing Card Department (801-587-7859) or J.P. Morgan Chase’s Customer Service (1-800-316-6056) to discern the cause of the decline.
Disputes

Before initiating a dispute, you should contact the supplier/merchant. Most merchants prefer to resolve the problem directly with the cardholder and are willing to provide credits.

If there is a billing error, a charge you do not recognize, a fraudulent transaction, or a problem with a purchase and you are unable to resolve it with the merchant, you can initiate a dispute with J.P. Morgan Chase. The bank will issue a temporary credit while they investigate the charge. If the bank determines it is a valid transaction, the initial charge will be posted back to your account. If they determine that it was an error or fraudulent, the credit will remain posted to your account. A dispute must be reported within 30 days of receiving your PCard statement.

Cancelling a PCard
Employee Termination or Transfer

When a cardholder leaves the University or transfers to a different department, their PCard must be cancelled. It is the cardholder’s responsibility to submit a “Cancel Card” form to the Purchasing Card Department. When the form is received, the account will be closed in the bank’s system and a confirmation email will be sent to the form’s requestor. Please shred the PCard after submitting the form. After the PCard is closed in the bank, credits can still post to the account. Also, the cardholder must cancel all recurring payments and deactivate any accounts associated to the PCard as scheduled payments will continue to post to the card although it is closed in the bank. The former cardholder’s account will continue to be listed in the Reallocation System until all remaining transactions have been posted and reallocated and the final statement has been printed. The cardholder’s Account Executive and/or supervisor will review, approve, and sign the final statement.

All PCard documents must remain with the reallocator or another responsible employee in the department. Documentation is audited for current and former cardholders at the annual audit. All documentation needs to be kept for seven years, including documentation for cardholders that have left the department.

When a cardholder transfers to a new department and needs a Purchasing Card, a PCard Application for a new account should be submitted after sending a “Cancel Card” form. This is required in order to obtain current chartfields and approval signatures from the new department. We reserve the right to require retraining. Retraining is mandatory for employees that have not been active cardholders for over 6 months.

Employees on maternity or FMLA leave must contact the PCard Department to have their card temporarily suspended.
General Instructions for Making a Purchase

1. Follow your department’s specific procedures for purchase authorization.
2. Check the list of vendors in UShop.
3. Check the PCard Restricted List.
4. Get the best price—check UShop and other vendors before making the purchase.
5. Be certain that the TOTAL PROCUREMENT PRICE does not exceed your Single Purchase Limit.
6. Use the Utah Sales Tax Exemption.

When making purchasing decisions, remember the option to “Keep It on Campus”. The Campus Bookstore, University Guest House, Chartwells, Office of Software Licensing, and other departments will accept the PCard. Also, feel free to reference the Buying and Payment Guide for the best practices for purchasing goods and services at the University.

The Purchasing Department and the University of Utah support and recommend sustainable procurement practices. Please see the Purchasing website for their Green Procurement initiatives and the “Environmentally Preferable Purchasing Guidelines” for more information.

Sales Tax

The University of Utah is Utah Sales Tax Exempt. Each cardholder is responsible to ensure that Sales Tax is not charged when making a purchase. You can find a Certificate of Exemption on the PCard website if a supplier requires the certificate. The University’s Sales Tax License Number is 11874443-002-STC. This number is also embossed on each PCard.

The Certificate of Exemption and Sales Tax License Number can only be used when paying directly with University funds.

When making a purchase in-person, it is best to ask the vendor’s customer service representatives about how they handle Sales Tax exempt sales before you go to their location. For online purchases, call the vendor’s customer service number to find out how to submit the Sales Tax Exempt Certificate before placing an order. If you are charged Sales Tax, contact the vendor to have it refunded or document your attempts for a refund.

If you are purchasing goods online from an out-of-state vendor, please refer to the List of Other States that honor the Utah Sales Tax Exemption and provide the applicable tax exemption certificate to the merchant before making your purchase.

Trademark Licensing

If you are placing an order or making a purchase that involves University trademarks, logos, or images, you must confirm that the supplier you are using is approved to print and distribute these items.

For a list of approved vendors, contact the University’s Trademark Licensing Department or refer to the IMG College Licensing (formerly CLC)’s list of approved vendors for the University of Utah.
Contracts or Business Agreements

It is important that you do NOT sign contracts or business agreements. Contracts may need to be reviewed by General Counsel. Also, many of the service agreements require indemnification or liability insurance. An exception to this would be a catering agreement. Please see the Group Conferences & Catering link for more information.

State and University Contracts

Cardholders at the University are able to take advantage of special contract pricing. Before making a purchase, you can search in the State of Utah’s list of contracts to find if the merchant you’d like to use has a contract with the University of Utah or the State of Utah. UShop also lists some of the frequently used commodity contracts.

Software Purchases

Before making any software purchases from a merchant, ask yourself, “Will this software store any privacy-sensitive information?” Private information could range from medical records to student contact information. If you are unsure about purchases of this nature, please contact the Privacy Analyst and Auditor, Milton Burbidge, at 801-587-6175.

As a reminder, all software that are purchased on the PCard can only be used on and downloaded to University-owned electronic devices, regardless of their use of sensitive information.

Internet Purchases

When you are making internet purchases, look for BOTH of these symbols next to the web address. These two symbols together indicate that the site you are using is secure.

![Secure](https://)

Prior to purchasing anything from a new merchant, it is important to have detailed information about them to ensure that they are a legitimate business. If the seller is unfamiliar, search for information about the company including their physical address, customer reviews, and phone number. You may want to call their business number to ensure that someone is available to provide additional information and handle any concerns.

Be cautious about unsolicited emails, offers, and requests that seem unusual. Beware of imposters and phishing schemes. Some websites may have a similar appearance as a well-known company. If you are unsure about the legitimacy of a website, find another way to contact their business and inquire about their services, products, and company information.

Internet purchases that need to be downloaded such as software, e-books, music, and work-related applications can only be downloaded and used on University-owned electronic devices. The ownership of the license is in the name of your department at the University of Utah, thus indicating that only University employees and devices can utilize it. The use of these items on personal electronic devices is prohibited as they are only to be used for work and University related purposes, not for personal use.
Personal Purchases

Personal purchases of any kind are **prohibited** on the PCard. This includes any purchases that do not benefit the University’s and your department’s business purposes and are NOT business-related for yourself, your colleagues, and others.

If you accidentally made a personal purchase on the PCard, please contact the PCard Department **immediately**. We will instruct you on the reimbursement process and document this occurrence on your PCard Account. If you made an intentional personal purchase on your PCard, you will need to reimburse the total procurement price of the purchase **and remit an administrative penalty in an amount equal to 50% of the personal use expenditure to the University** (Utah Code 53B-7-1-106).

For example:

**Total Procurement Price of Personal Purchase:** $1,500

**Administrative Penalty (50%):** $750

**Total Reimbursement Amount:** $2,250

To decrease your probability of making a personal purchase, we recommend the following:

- Only make PCard purchases with your University-owned electronic device(s), NOT your personal device(s) or any other employee’s device(s) (business and personal).
- Do not give your PCard to employees as you are the only one authorized to use your PCard.
- Do not save your PCard information to any web browser on your and your colleagues’ electronic devices.
- Enter your card information each time you make a purchase. If a vendor requires you to have an account, only keep that information on the vendor’s website and do not save it to any of your electronic devices.
- If you have a business and personal account with the same vendor, always double-check that you are using the correct account for all of your purchases.

Shipping Address

All items that are purchased remotely with the PCard must be shipped to a University address. As University and State funds are used for these purchases, a University address needs to be applied to the shipping information, not a residential or personal address, to ensure its legitimate business purpose. The invoice for the purchase will most likely have your department’s or office’s address, but in the event that it doesn’t include this information, you must include the packing slip with the address with your documentation.

If you accidentally send goods that are meant for University business and service to a non-University address, please contact the PCard Department and we will instruct you on how to further proceed.
Purchasing Card Restricted List

The cardholder is ultimately responsible for restricted purchases found within (1) University Rule 3-100D outlining PCard policy, (2) University Rule 3-100E governing University general purchasing restrictions, and (3) this comprehensive list. The individual funding source or department may add to restricted items within their policies.

All items below are RESTRICTED. For exceptions to specific items, please find them underlined.

- **ADVERTISEMENTS FOR HUMAN RESOURCE RECRUITING** — This includes staff and faculty positions — **Must have HR PRN number attached to the invoice with PCard statement**
- **AUTOMOBILE EXPENSES** — This includes employee parking on campus, parking fines, gas, and fuel
- **CONSTRUCTION OR REMODELING**
- **CONTINUING EDUCATION AND COURSES AT THE U** — Tuition costs should be paid through Scholarship Administration
- **CONTROLLED SUBSTANCES** — This includes DEA items, radioactive substances, gases, and ethyl alcohol
- **EMPLOYEE INCENTIVES/BENEFITS**
- **FABRICATED AND CAPITAL EQUIPMENT**
- **GIFT CARDS THAT ARE MONETARY EQUIVALENTS** — Visa, MasterCard, AMEX
- **GIFTS, PRIZES, AND AWARDS** — This includes Gift Certificates, Flowers, and Gift Cards — **Please contact the PCard Department for approval**
- **IMPORTS THAT REQUIRE CUSTOMS CLEARANCE** — Foreign purchases that **do not** require customs clearance are allowed
- **LIVE ANIMALS** — Including but not limited to research, display/entertainment, rental, or other purposes
- **NEW MEMBERSHIPS** — New organization/association memberships — **Please contact the PCard Department for approval**
- **PERSONAL PURCHASES** — For yourself, University employees, or others
- **SPECIAL SERVICES** — Independent Contractors, performers, consultants, speakers, honorarium, and legal fees
- **STUDENT SERVICES** — This includes events, travel, tuition, scholarships, textbooks, health insurance, and stipends
- **TELEPHONE EQUIPMENT** — Installation or service on campus and/or individual cell phone costs
- **TRAVEL** — *University Employees and Students.* This includes:
  - Airline Tickets
  - Inflight Wi-fi or Internet Services
  - Lodging — Hotels, motels, and houses (including deposits or holds)
  - Vehicle rental, shuttle, and taxi services — **Self-serve moving trucks are allowed**
  - Meals
- **TRAVEL** — *Visitors to the University.* This includes:
  - Airline Tickets
  - Lodging — Hotels, motels, houses (including deposits or holds) — **University Guest House is allowed**
  - Vehicle rental — **Local shuttle services are allowed**
- **USE OF UNIVERSITY NAME/LOGO** — All vendors must be approved by the Trademark & Licensing Office for printing and distributing items with the University Name and Logo
Business Meals

Academic Deans or Directors in non-academic areas may authorize the use of PCards for Business Meals by signing the “Authorization for Business Meals” section on the PCard application or submitting a signed memo to the Purchasing Card Department.

University Policy and IRS requirements mandate that the following information needs to be documented for Business Meals and included with the original, itemized receipt:

- Date
- Location of the activity.
- Business purpose/benefit gained from the meal.
- Names of attendees if under 10 persons.
- Number of attendees or approximate number if the total number exceeds 10 persons.

For assistance in documenting this information, please use the optional Business Meal Documentation form found on the PCard website. While this form is not required for Business Meal purchases, the information listed therein is required for your documentation to be sufficient along with an original, itemized receipt.

<table>
<thead>
<tr>
<th>Sufficient Documentation</th>
<th>Insufficient Documentation</th>
</tr>
</thead>
<tbody>
<tr>
<td>An itemized receipt listing all entrees, their individual prices, the total price, the restaurant’s name and address, and date along with charge slip with tip amount.</td>
<td>A charge slip only showing the total price, the tip amount, restaurant’s name, and the date.</td>
</tr>
<tr>
<td>A business purpose that details the reason why the meeting was held such as a specific activity, fund-raising agenda, project, etc.</td>
<td>A business purpose that is generic such as “lunch meeting” or “donor development”.</td>
</tr>
<tr>
<td>A list of all of the attendants by name and/or attaching an agenda or flyer for larger meetings or events.</td>
<td>Writing the name of the group or simply writing “staff” or “Administrative Team”.</td>
</tr>
</tbody>
</table>

The additional, required information provides details to substantiate the business nature of the meal and confirms that this was not a personal purchase or for individual benefit.

The cardholder and reallocator should also verify that the transaction is reallocated to the correct chartfield that will support this purchase, especially if alcohol was purchased. All Business Meal purchases must be paid with the appropriate funds.

Meal expenses incurred while traveling on official University business should be included along with other travel costs on a travel reimbursement request form to the Travel Department.

**Travel expenses are not allowed on the PCard.**
Social Courtesy Purchases

“Social courtesies” for fellow employees such as meals, cards, flowers, etc. are not allowed on the PCard.

Examples of events that could involve the purchase of social courtesies include:

- Illnesses
- Birthdays
- Wedding and Baby Showers
- Other office or co-worker celebrations
- Gifts to Donors

An alternative option for paying for these courtesies is taking a private office collection to pay for refreshments, cards, and/or flowers.

What Is A Gift?

A “gift” includes:

- Payment of travel expenses, meals, lodging, loans, entertainment tickets, flowers, and distribution of money, etc.—regardless of the value.

A “gift” does not include:

- Hospitality items or common handouts from the supplier to the public such as trinkets, pens, snacks, beverages, appetizers, etc. that are less than $10.00.
- Contributions to the University through the Development Office.
- Items at a training seminar (such as a meal) that is included in the contract.
- Meals provided by an association that is not a supplier.

Gratuities, Kickbacks, and Conflict of Interest

As a cardholder at a public institution, it is important that you are aware of the laws governing the ethics concerning receiving gratuities, kickbacks, etc. from the suppliers that work with the University.

There are two distinct University employee categories relative to gifts:

- Employees who have a procurement role by title or primary responsibility function and, therefore, are subject to Procurement Code’s unlawful gift provisions.
- Employees who are not subject to the Procurement Code’s unlawful gift provisions.

Do not accept anything from a supplier if you are involved with a current procurement process.
Employees Who Are Subject To Procurement Code

Employees who are subject to the Procurement Code’s unlawful gift provisions are:

1. **Procurement professionals** - Employees who by title or primary responsibility have authority over procurement decisions and are assigned to be engaged in the procurement process.

2. **Procurement contract administrators** - Employees who by title or primary responsibility have authority over procurement decisions and are assigned to be engaged in the process of administering a procurement contract or grant.

3. **Procurement independent contractors** - This is a unique situation wherein the individual is not designated as a University employee.

   If you are currently engaged in any of these roles, it is unlawful for you or your family members to receive AND accept a gift from an interested supplier.

Employees Who Are Exempt From Procurement Code

Employees who are not subject to the Procurement Code’s unlawful gift provisions (63G-6a-2402) are still subject to (1) University Policy (1-006 & 3-100), (2) Utah Public Officers and Employees Ethics Act (67.16 Sections 1-15), and (3) individual departmental policies regarding the acceptance of gifts.

All University employees are subject to these restrictions.

University Policy 1-006, II.F — Gift Definition

**Gift** includes money, non-pecuniary (non-monetary) gifts, excessive compensation, or non-commercial loans. For the purpose of this Policy, a gift does not apply to occasional non-pecuniary gifts that have an insignificant monetary value, as defined by the Utah Public Officer’s and Employees’ Ethics Act ($50), that would not tend to improperly influence an Employee in the discharge of his/her duties.

University Policy 1-006, III.C.4. — Solicitation or Receipt of Gifts

Solicitation or receipt of a gift by a University Employee, whether directly or indirectly through the institution, is not allowed, when:

a) The purpose or effect of the gift is likely to improperly influence the Employee in the discharge of his/her University responsibilities;

b) The gift is given to reward the Employee for official action taken; or

c) The gift is given in close proximity to recent past, present or future transaction between the University and the giver of the gift.
Forms

In order to make any changes to a PCard Account, the appropriate PCard form must be sent to the PCard Department instead of requesting changes via email or over the phone. These forms are required because most changes require detailed information and for record-keeping.

A cardholder cannot approve their own updates, except when cancelling their card and changing their cardholder information. The approval of the cardholder’s supervisor, Account Executive, and/or Director is required for all financially-sensitive forms.

All forms must have a physical signature of approval. Electronic signatures, stamps, stickers, and other alternatives are not considered as valid approvals. We verify all signatures through GFA, so please print the name and position of the individual whose signature of approval is on the form.

Forms can be faxed to 801-581-8609 or emailed to pcard@purchasing.utah.edu. Please only send forms to our department using one of these methods, not both, in order to not duplicate any information.

Below is a list of the forms that are available on the PCard website:

- PCard Application
- Add or Remove Chartfields
- Add or Remove Chartfields for Multiple Cardholders
- Change Cardholder Limits
- Cancel Card
- Add/Delete Reallocator
- Add/Delete Reallocator for Multiple Cardholders
- Change Default Chartfield
- Change Cardholder Information (name/address/phone/email)
- Cardholder Agreement Form
- Tax-Exempt TC-721G (Exemption for Utah State Sales Tax)
- Missing Receipt Form
- Business Meal Documentation Form
- Account Executive Checklist

If you are a Hospital employee, please see our page with UUHC PCard Forms that are specifically tailored to the financial needs and policies of your organization.

You can see one of our most commonly used forms on the next page.

Notes about using the form are in yellow.
Any financially-sensitive forms that request changes to the cardholder’s limits or access to accounts (above) must have the approval of the Account Executive, an Authorized Alternate, or the cardholder’s supervisor. If you have questions regarding any of our forms, please contact us at 801-587-7859.

Purchasing Department

PCard Update Form – Add or Remove Chartfields

Contact Information for Requestor:
Name: ________________________________
Department: __________________________
Phone: ______________________________

Cardholder Information:
Name: ________________________________
Department: __________________________
Phone: ______________________________
Employee: ______________________________
Last 10 Digits of Card: __________________

ADD OR REMOVE CHARTFIELD(S)*

<table>
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<th>Add or Remove (Please Specify)</th>
<th>BU(2)</th>
<th>ORG(5)</th>
<th>FUND(4)</th>
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*In the event there are more than 5 Chartfields, please attach an Excel Spreadsheet with your remaining requests.

By signing this agreement, I confirm that I am the Account Executive or Authorized Alternate of the stated Chartfield(s) and the identified Cardholder is authorized to allocate to these funds.

Name of Account Executive or Authorized Alternate: ________________________________

(Please Print)

**Approved By: ________________________________
(Signed by Account Executive or Authorized Alternate)

Date: ________________________________

Have the Account Executive or an Authorized Alternate for the requested chartfield(s) sign here.

Enter the information of the employee we should contact with questions about this form.

Enter the information of the cardholder whose PCard Account needs to be updated.

Enter the chartfield(s) to add or remove in the specified Cardholder’s PCard Account.

Please print the signer’s name.
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<td>Edit Business Meals, Restricted List, Gratuities, Kickbacks and Conflict of Interest</td>
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<td>3.0</td>
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<td>Hamer Reiser</td>
<td>Update Restricted list, UShop, AE statement review, violation points, Update Staff</td>
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<td>JoLene Snyder</td>
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