Revision #7: Contract extended until 01/15/2012.

Remit To: 55333I Valcom Computer Center
P.O. Box 271043
Salt Lake City, Utah 84127-1043

This is a multiple award contract. Users must solicit at least 2 quotes (preferably 3) from contract vendors for optimal pricing, delivery: MA1448 CDW Government, MA134 Bridge Technologies, and MA135 Software House International and document purchasing selection. References to these contracts hereafter will be as PC Stores.

For manufacturer direct ship PC's please see: MA-432 (HP) and MA-1137 (Dell), MA1917 Lenovo, and MA1813 Apple, MA965 EMC, and MA2008 Sun.

This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. State agencies will place orders directly with the vendor creating a PRC in FINET. Agencies will return to the vendor any invoice which reflects incorrect pricing.
**CONTRACT SCOPE:**
The PC Stores contracts provide computer, computer peripherals (including Digital Cameras), and software.

**EXCLUDED ITEMS:**
Certain classes of products are deliberately excluded from PC Store vendors because these product offerings are provided under other contracts to the State these include:

- storage arrays and storage area network (SAN) devices
- wireless products (cell phones, etc…)
- networking products - routers, switches, CSU/DSU’s, blades, network security devices (i.e. VPN, firewall, IDS)
- audio visual equipment (with the exception of projectors) and audio visual supplies
- Master License Software Products to include Adobe, Corel, Microsoft, Novell, Oracle, and Sybase products. Software purchased under this contract should be shrink-wrap software for commercial distribution only.
- Non-OEM (original equipment manufacturer) warranty, maintenance, and consulting services

**QUOTE REQUIREMENT:** Users are required to obtain AT LEAST 2 QUOTES (PREFERABLY 3) via e-mail, vendor managed websites, fax, phone or other means from the multiple award contracts for purchases over $1,000.00. For purchases under $1,000.00, multiple quotes are not required but may be solicited. Quotes for equivalent equipment supplied by the manufacture direct contracts listed on page 1 will also fulfill this requirement. Keep a copy of the quotes with the Payment File and document the purchase selection.

**PRICING:** Mark-ups are defined as a not to exceed amount. A lesser mark-up may be applied at the contractor’s discretion. Users may be eligible for volume discounts. Users are entitled to special promotional pricing offered by the manufacturer, distributor or reseller. Freight charges for standard ground delivery are included in the mark-up multiplier for all orders on an FOB Destination Freight Prepaid basis. Education users are to receive special academic pricing offered by some manufacturers. Mark-up is a multiplier of landed cost. Example: item landed cost x 1.05 = contract price

<table>
<thead>
<tr>
<th>CATEGORY DESCRIPTION</th>
<th>NOT TO EXCEED MARK-UP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category 1. Desktops/Laptops/Servers/Tablet PC/Handhelds</td>
<td>5%</td>
</tr>
<tr>
<td>Category 2. Printers</td>
<td>5%</td>
</tr>
<tr>
<td>Category 3. Disk Drives/Memory/Thumb Drives</td>
<td>5%</td>
</tr>
<tr>
<td>Category 4. Monitors</td>
<td>5%</td>
</tr>
<tr>
<td>Category 5. Battery Backup/Power Surge</td>
<td>5%</td>
</tr>
<tr>
<td>Category 6. Projectors</td>
<td>5%</td>
</tr>
<tr>
<td>Category 7. Computer Accessories (Digital Cameras, Cables, Toner, Input Devices, etc…)</td>
<td>5%</td>
</tr>
<tr>
<td>Category 8. Computer Software</td>
<td>1%</td>
</tr>
</tbody>
</table>

**SPECIAL SHIPPING REQUESTS**

When requested by the ordering entity, the contractor may add special request shipping charges such as overnight delivery, air freight, etc., to the invoice. This shall show as freight charges on a separate line. This amount should be the special freight charge less the normal freight charge which is already included in the purchase price.
URGENT, SMALL ORDER PURCHASES: State agencies are required to verify delivery timelines from the PC store contracts. State agencies may then solicit quotes from other stocking dealers by using their small purchase authority (under $5,000) for urgently needed orders that cannot be delivered timely through the PC store contracts. Document delivery and award issues.

PRODUCT ORDERING INFORMATION

PHONE NUMBER(S) FOR ORDER PLACEMENT (801) 262-9277
FAX NUMBER (801) 262-4752

NAMES OF PERSONS RESPONSIBLE FOR TAKING ORDERS

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preston Steel</td>
<td><a href="mailto:psteel@slcval.com">psteel@slcval.com</a></td>
<td>801-262-9277 x 1034</td>
</tr>
<tr>
<td>Sam Andersen</td>
<td><a href="mailto:sandersen@slcval.com">sandersen@slcval.com</a></td>
<td>801-262-9277 x 1015</td>
</tr>
<tr>
<td>Heidi Smith</td>
<td><a href="mailto:hsmith@slcval.com">hsmith@slcval.com</a></td>
<td>801-262-9277 x 1036</td>
</tr>
<tr>
<td>Jamie Maxfield</td>
<td><a href="mailto:jmaxfield@slcval.com">jmaxfield@slcval.com</a></td>
<td>801-262-9277 x 1014</td>
</tr>
<tr>
<td>Trent Eckman</td>
<td><a href="mailto:teckman@slcval.com">teckman@slcval.com</a></td>
<td>801-262-9277 x 1013</td>
</tr>
<tr>
<td>Jordan Brown</td>
<td><a href="mailto:jbrown@slcval.com">jbrown@slcval.com</a></td>
<td>801-262-9277</td>
</tr>
<tr>
<td>Sue Iacobellis</td>
<td><a href="mailto:sue@slcval.com">sue@slcval.com</a></td>
<td>801-262-9277 x 1009</td>
</tr>
<tr>
<td>General Contact:</td>
<td>shaun <a href="mailto:steel@slcval.com">steel@slcval.com</a></td>
<td>801-262-9277 x 1008</td>
</tr>
<tr>
<td>Pete Donadio</td>
<td><a href="mailto:pdonadio@slcval.com">pdonadio@slcval.com</a></td>
<td>801-262-9277 x 1051</td>
</tr>
<tr>
<td>Jeff Berglund</td>
<td><a href="mailto:jberglund@slcval.com">jberglund@slcval.com</a></td>
<td>801-774-0527</td>
</tr>
<tr>
<td>Bridgette Germer</td>
<td><a href="mailto:bgermer@slcval.com">bgermer@slcval.com</a></td>
<td>801-475-8848</td>
</tr>
<tr>
<td>Mike Linton</td>
<td><a href="mailto:mlinton@slcval.com">mlinton@slcval.com</a></td>
<td>801-262-9277</td>
</tr>
</tbody>
</table>

ONLINE ORDERING

Go to www.slcval.com, contact your sales representative for username and password, go to online shopping for state contract pricing.

DELIVERY

<table>
<thead>
<tr>
<th>Item Type</th>
<th>Delivery Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>COMMONLY STOCKED ITEMS:</td>
<td>1 DAY</td>
</tr>
<tr>
<td>SPECIAL ORDER ITEMS:</td>
<td>3 DAYS</td>
</tr>
<tr>
<td>ITEMS STOCKED AT DISTRIBUTOR</td>
<td>2 DAYS</td>
</tr>
</tbody>
</table>

MANUFACTURER WARRANTY

Ken Coffin  Service Manager  kcoffin@slcval.com  (801) 262-9277 x 1017

Manufacturers or their designees are responsible for the manufacturer warranty. PC store contractors may provide manufacturer warranty work (at no charge to the user) when authorized by the manufacturer.

WSCA ORDERS

Hewlett Packard (HP) and IBM currently allow their authorized resellers to provide pre and post sales support. Purchase Orders and payments are to be made directly with the manufacturer and should reference the WSCA contract number. A reseller may be noted where appropriate.

The previous contracts did not allow for items covered under WSCA to be sold by the PC Stores contract holders, but the new contractors will be allowed to sell items which would be covered by WSCA's contract with HP and Lenovo when there is document lower pricing. The State recognizing that in both HP's and Lenovo's reseller based model they often provide promotional pricing, which may be more competitive to standard WSCA pricing.

Please note that this does not extend to the restricted areas addressed in excluded items section of the bid.
PRODUCT RETURN GUIDELINES

For all returns to Valcom, you must obtain a Return Authorization Number from your Sales Rep or Valcom’s Return department by using our Online RMA Form or by calling 801-262-9277 prior to shipping the product to our return warehouse at:

VALCOM
3520 South 300 West
Salt Lake City, Utah 84115

The following information is needed to issue a Return Authorization Number:

- Company Name
- Customer Account Number
- Invoice/Order Number
- Valcom Item Number
- Reason for Return
- Serial Number

You may also request the type of return you would like:

Cross-Shipment Returns of DOA products. Valcom will ship replacement product immediately; you ship the damaged product, and the packages cross in transit. If the location is within our delivery area Valcom may pickup and exchange at your location.

Credit Returns of undamaged products – Credit returns may be available depending on a variety of conditions. You ship the product; when it is received, Valcom credits your account. Custom-configured products and some special order items cannot be returned for credit.

For your convenience and faster service use our Online RMA Form @slcval.com or fax to 801-262-4752.

Products not authorized for return shall be defined as “overgoods.” “Overgoods” may be returned to you at your expense or Valcom may, in its sole discretion, issue a credit for the last purchase price, or the current price of the cost of goods less a 15 percent handling fee. Valcom will not be liable for any loss or damage to “overgoods”. Products returned for any reason other than Dead on Arrival (DOA) or as defective must be in resalable condition, complete, unused, and the outer seal must not have been opened or re-taped. Product boxes that have been opened or re-taped may not be eligible for return.

All orders that require configuration or assembly of products to meet customer specifications are non-cancelable. These orders are custom built to meet a specific customer’s need and may not be canceled. The customer is responsible for the full payment of the order once a purchase order has been sent to Valcom.
Shipping Guidelines

For Valcom to process your return in a timely manner, please review the information and follow the procedures outlined below:

- Use the original manufacturers’ boxes and packaging
- Package all returns to prevent damage in transit
- Use shipping labels on cartons being returned
- All returns must have an RMA number printed on the return-shipping label
- Do not write addresses or RMA numbers on the outside of the manufacturers’ boxes
- Products must be in resalable condition to receive credit
- All returns must be complete including all components, accessories, cables, software and manuals in the original shipment.
- All returns must be received by Valcom within 20 days from the date the RMA number is issued.
- RMA numbers are only valid for 20 days

Dead on Arrival (DOA) / Defective Returns

Product that are inoperable at first use are eligible for a DOA return up to 45 days from the date of the invoice depending upon the manufacturers’ policy. Certain manufacturers may require that all DOA and defective products be returned directly to them, or they may limit the return time frame after purchase. Mass storage and memory storage products are limited to a 30-days DOA and defective return period.

Manufacturer Policies are Subject to Change Without Notice

Valcom will make every reasonable effort to exchange DOA and defective products. All original packaging, components, accessories, software and manuals must be included with returned DOA and defective products. DOA and defective products returned incomplete may be assessed a charge for the missing items or returned to the customer. If you have a DOA or defective product, please call our Returns Manager at 801-262-9277. When necessary, our Technical Support department will assist you in reviewing the manufacturers’ installation procedure to rule out incompatibility. Often, by offering expert technical information, they can help you avoid the time and expense of returning a product. All computer systems returned as DOA or defective will be tested; other products returned as DOA or defective may be tested. Products found not to be DOA or defective will be subject to return to the customer.

Heidi Smith        RMA Manager      hsmith@slcval.com      (801)262-9277
Problem Escalation

Step one: Inside Sales Representative taking order
Sue Iacobellis 262-9277 ext 1009
Samantha Andersen 262-9277 ext 1015
Pete Donadio 262-9277 ext 1051
Trent Eckman 262-9277 ext 1013
Jeremy Morgan 262-9277 ext 1011

Step two: Sales Representative for the account
Jamie Maxfield 262-9277 ext 1014
Preston Steel 262-9277 ext 1034
Justin Kirkham 262-9277 ext 1049
Jordan Brown 262-9277 ext 1039
Mike Linton 262-9277 ext 1035
Jeff Berglund 262-9277 ext 1033

Step three: Julie Perry Manager/ Accounts payable/ Accounts receivable

Step four: Shaun Steel Sales Manager
Richard Linton CEO

OWNER MANAGER

Rich Linton Owner/Manager rlinton@slcval.com (801) 262-9277 x 1001

FINET COMMODITY CODE(S):
MICROCOMPUTERS:
20413000000-CABLES: PRINTER, DISK, NETWORK, ETC.
20416000000-CHIPS: ACCELERATOR, GRAPHICS, MATH CO-PROCESSOR, MEMORY (RAM & ROM)
NETWORK, ETC.
20419000000-COMMUNICATION BOARDS: FAX, MODEM (INTERNAL), ETC.
20420000000-CONTROLLERS, PROGRAMMABLE INDUSTRIAL CONTROL DEVICES, ROBOT
20428000000-DATA ENTRY AND REMOTE JOB ENTRY DEVICES, VOICE ACTIVATED: VO
20433000000-DRIVES, COMPACT DISK (CD ROM, ETC.)
20434000000-DRIVES, FLOPPY DISK
20435000000-DRIVES, HARD/FIXED DISK
20437000000-DRIVES, TAPE
20442000000-EXPANSION/ACCELERATOR BOARDS: MEMORY, PROCESSOR, ETC.
20448000000-KEYBOARDS
20453000000-MICROCOMPUTERS, DESKTOP OR TOWERBASED
20454000000-MICROCOMPUTERS, HANDHELD, LAPTOP, AND NOTEBOOK
20455000000-MICROCOMPUTERS, MULTI-PROCESSOR
20458000000-MODEMS, EXTERNAL, DATA COMMUNICATIONS
20460000000-MONITORS, COLOR AND MONOCHROME (CGA, VGA, SVGA, ETC.)
20464380000-CARDS, INPUT/OUTPUT, FOR COMPUTERS
20468000000-PERIPHERALS, MISCELLANEOUS: JOY STICKS, GRAPHIC DIGITIZERS, LIGHT PENS,
MICE, PEN PEADS, TRACKBALLS, ETC.
20471000000-PLOTTERS, GRAPHIC
20474000000-PRINTER SHARING DEVICES
20475000000-PRINTERS, DOT MATRIX
20476000000-PRINTERS, INKJET
20477000000-PRINTERS, LASER
20478000000-PRINTERS, PEN PLOTTER
20480000000-PRINTERS, THERMAL

20484000000-RETRIEVAL SYSTEMS, COMPUTER ASSISTED: INDEXING, RETRIEVAL (CD ROM JUKEBOX, ETC.) AND ACCESS SYSTEMS
20488000000-KEYBOARDs
20493000000-TERMINALS AND CRTS: DATA PROCESSING SYSTEMS
20775-PROJECTION DEVICES, LIQUID CRYSTAL DISPLAY (LCD)

**MINI & MAINFRAME:**
20614000000-CABLES: PRINTER, DISK, NETWORK, ETC.
20617000000-CHIPS: ACCELERATOR, GRAPHICS, MATH CO-PROCESSOR, MEMORY (RAM & ROM) NETWORK, ETC.
20620000000-COMMUNICATION BOARDS: FAX, MODEM (INTERNAL), ETC.
20625000000-COMPUTER SYSTEMS, DIGITAL
20628000000-COMPUTER SYSTEMS, PROCESS CONTROL
20631000000-CONTROLLERS, DISK: DISK SUBSYSTEMS, ETC.
20632000000-CONTROLLERS, LOCAL AND REMOTE
20634000000-CONTROLLERS, PERIPHERAL: PLOTTERS, PRINTERS, DIGITIZERS, ETC.
20644000000-DRIVES: COMPACT DISK, ROM, ETC.
20645000000-DRIVES: FLOPPY DISK
20646000000-DRIVES: HARD/FIXED DISK
20647000000-DRIVES, TAPE
20651000000-EXPANSION/ACCELERATOR BOARDS: MEMORY, PROCESSOR, ETC.
20657000000-KEYBOARDs
20659000000-MODEMS, EXTERNAL DATA COMMUNICATIONS

**FINET COMMODITY CODE(S):**
20661000000-MONITORS, COLOR AND MONOCHROME (CGA, VGA, SVGA, ETC.)
20666000000-PERIPHERALS, MISCELLANEOUS: GRAPHIC DIGITIZERS, JOY STICKS, LIGHT PENS, MICE, PEN PADS, TRACKBALLS, ETC.
20670000000-PRINTER SHARING DEVICES
20671000000-PRINTERS, DOT MATRIX
20672000000-PRINTERS, HIGH SPEED, LINE PRINTERS, AND PRINTER SUBSYSTEMS
20673000000-PRINTERS, INKJET
20674000000-PRINTERS, LASER
20675000000-PRINTERS, PEN PLOTTER
20677000000-PRINTERS, THERMAL
20680000000-RETRIEVAL SYSTEMS, COMPUTER AIDED: INDEXING, RETRIEVAL AND ACCESS SYSTEMS (CD ROM JUKEBOX, ETC.)
20684000000-SCANNERS, DOCUMENT: HANDHELD, DESKTOP, AND HIGH VOLUME
20685000000-SCANNERS AND READERS, MAGNETIC STRIP
20686000000-SCANNERS AND READERS, OPTICAL CHARACTER: BAR CODE, REMITTANCE SCANNER/PROCESSORS, ETC.
20689000000-STORAGE DEVICES, ELECTRONIC (DISK DRIVE COMPATIBLE)
20693000000-TERMINALS AND CRTS: DATA PROCESSING SYSTEMS
20725000000-CLEANERS FOR KEYBOARDS, MONITORS, TAPES, DISKETTES, ETC.
20772000000-PRINTER ACCESSORIES: WHEELS, SHEET FEEDERS, FORMS TRACTORS, TONER CARTRIDGE
20775000000-PROJECTION DEVICES, LIQUID CRYSTAL DISPLAY (LCD)
20800000000-COMPUTERS, PC STORE: COMPUTER SOFTWARE, MICRO, MINI
20810000000-ACCOUNTING/FINANCIAL: BOOKKEEPING, BILLING AND INVOICING, BUDGETING, PAYROLL, TAXES, ETC.
STATE OF UTAH CONTRACT NUMBER:  MA362  August 16, 2010

20820000000-BUSINESS SOFTWARE, MISC: AGENDA, LABELS, MAIL LIST PLANNING, SCHEDULING, ETC.
20830000000-COMPUTER AIDED DESIGN
20837000000-DATABASE
20839000000-DESKTOP PUBLISHING
20843000000-EDUCATIONAL: FOREIGN LANGUAGES, MATH, SCIENCE, SOCIAL STUDIES, ETC.
20847000000-GAMES: ADVENTURE, BOARD, PUZZLES, STRATEGY, ETC.
20850000000-GRAPHICS: CLIP ART, DEMOS, PRESENTATION, SLIDE SHOWS, ETC.
20853000000-INTEGRATED SOFTWARE
20855000000-INVENTORY MANAGEMENT
20863000000-PERSONNEL
20866000000-PROFESSIONAL: HOSPITAL/PHARMACY, LEGAL, ETC.
20867000000-PROGRAMMING: BASIC, ASSEMBLER, ETC.
20868000000-PROJECT MANAGEMENT
20871000000-PURCHASING
20876000000-REAL ESTATE/PROPERTY MANAGEMENT
20884000000-SPREAD SHEET
20890000000-UTILITIES: BACK-UP, BATCH FILE, MENUS, OPERATING SYSTEM, RECOVERY, SCREEN, SECURITY, VIRUS PROTECTION, ETC.
20894000000-WORD PROCESSING, TEXT EDITORS, SPELL CHECKER
20911000000-ACCOUNTING/FINANCIAL: BOOKKEEPING, BILLING AND INVOICING, BUDGETING, PAYROLL, TAXES, ETC.
20931000000-COMPUTER AIDED DESIGN
20938000000-DATABASE
20940000000-DESKTOP PUBLISHING
20944000000-EDUCATIONAL: FOREIGN LANGUAGES, MATH, SCIENCE, SOCIAL STUDIES, ETC.
20948000000-GAMES: ADVENTURE, BOARD, PUZZLES, STRATEGY, ETC.
20951000000-GRAPHICS: CLIP ART, DEMOS, PRESENTATION, SLIDE SHOWS, ETC.
20956000000-INVENTORY MANAGEMENT
20964000000-PERSONNEL
20967000000-PROFESSIONAL: HOSPITAL/PHARMACY, LEGAL, ETC.
20968000000-PROGRAMMING: BASIC, ASSEMBLER, ETC.
20969000000-PROJECT MANAGEMENT
20972000000-PURCHASING
20977000000-REAL ESTATE/PROPERTY MANAGEMENT
20985000000-SPREAD SHEET
20991000000-UTILITIES: BACK-UP, BATCH FILE, MENUS, OPERATING SYSTEM, RECOVERY, SCREEN, SECURITY, VIRUS PROTECTION, ETC.
20995000000-WORD PROCESSING, TEXT EDITORS, LABEL MAKERS, SPELL CHECKERS, ETC.

OTHER:
61056000000-RIBBONS, COMPUTER AND DATA PROCESSING, ALL TYPES
65584000000-SLIDE MAKER, COMPUTERIZED
90634000000-FREIGHT HANDLING; MATERIALS HANDLING
91828000000-COMPUTER-HARDWARE CONSULTING
91829000000-COMPUTER - SOFTWARE CONSULTING
96224000000-COURIER/DELIVERY SERVICE
98522000000-COMPUTERS, DATA PROCESSING EQUIPMENT, AND ACCESSORIES (NOT WORD PROCESSING EQUIPMENT)
65529000000-CAMERAS, DIGITAL TYPE
00000000000 – Generic Commodity Code