Revision #7: Contract extended until 01/15/2012.
This is a multiple award contract. Users must solicit at least 2 quotes (preferably 3) from contract vendors for optimal pricing, delivery: MA362 Valcom Computer Center, MA134 Bridge Technologies, and MA135 Software House International and document purchasing selection. References to these contracts hereafter will be as PC Stores.

For manufacturer direct ship PC's please see: MA-432 (HP) and MA-1137 (Dell), MA1917 Lenovo, and MA1813 Apple, MA965 EMC, and MA2008 Sun.

This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. State agencies will place orders directly with the vendor creating a PRC in FINET. Agencies will return to the vendor any invoice which reflects incorrect pricing.

**CONTRACT SCOPE:**
The PC Stores contracts provide computer, computer peripherals (including Digital Cameras), and software.

**WSCA ORDERS**
Hewlett Packard (HP) and IBM currently allow their authorized resellers to provide pre and post sales support. Purchase Orders and payments are to be made directly with the manufacturer and should reference the WSCA contract number. A reseller may be noted where appropriate.

The previous contracts did not allow for items covered under WSCA to be sold by the PC Stores contract holders, but the new contractors will be allowed to sell items which would be covered by WSCA's contract with HP and Lenovo when there is documented lower pricing. The State recognizing that in both HP's and Lenovo's reseller based model they often provide promotional pricing, which may be more competitive to standard WSCA pricing.

Please note that this does not extend to the restricted areas addressed in excluded items section of the bid.

**EXCLUDED ITEMS:**
Certain classes of products are deliberately excluded from PC Store vendors because these product offerings are provided under other contracts to the State these include:

- storage arrays and storage area network (SAN) devices
- wireless products (cell phones, etc…)
- networking products - routers, switches, CSU\DSU’s, blades, network security devices (i.e. VPN, firewall, IDS)
- audio visual equipment (with the exception of projectors) and audio visual supplies
- Master License Software Products to include Adobe, Corel, Microsoft, Novell, Oracle, and Sybase products. Software purchased under this contract should be shrink-wrap software for commercial distribution only.
- Non-OEM (original equipment manufacturer) warranty, maintenance, and consulting services

**QUOTE REQUIREMENT:** Users are required to obtain AT LEAST 2 QUOTES (PREFERABLY 3) via e-mail, vendor managed websites, fax, phone or other means from the multiple award contracts for purchases over $1,000.00. For purchases under $1,000.00, multiple quotes are not required but may be solicited. Quotes for equivalent equipment supplied by the manufacture direct contracts listed on page 1 will also fulfill this requirement. Keep a copy of the quotes with the Payment File and document the
purchase selection.

**PRICING:** Mark-ups are defined as a not to exceed amount. A lesser mark-up may be applied at the contractor’s discretion. Users may be eligible for volume discounts. Users are entitled to special promotional pricing offered by the manufacturer, distributor or reseller. Freight charges for standard ground delivery are included in the mark-up multiplier for all orders on an FOB Destination Freight Prepaid basis. Education users are to receive special academic pricing offered by some manufacturers. Mark-up is a multiplier of landed cost. Example: item landed cost x 1.05 = contract price

<table>
<thead>
<tr>
<th>CATEGORY DESCRIPTION</th>
<th>NOT TO EXCEED MARK-UP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category 1. Desktops/Laptops/Servers/Tablet PC/Handholds</td>
<td>1.26%</td>
</tr>
<tr>
<td>Category 2. Printers</td>
<td>1.01%</td>
</tr>
<tr>
<td>Category 3. Disk Drives/Memory/Thumb Drives</td>
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<tr>
<td>Category 4. Monitors</td>
<td>1.26%</td>
</tr>
<tr>
<td>Category 5. Battery Backup/Power Surge</td>
<td>3.77%</td>
</tr>
<tr>
<td>Category 6. Projectors</td>
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</tr>
<tr>
<td>Category 7. Computer Accessories (Digital Cameras, Cables, Toner, Input Devices, etc…)</td>
<td>1.01%</td>
</tr>
<tr>
<td>Category 8. Computer Software</td>
<td>1.26%</td>
</tr>
</tbody>
</table>

**SPECIAL SHIPPING REQUESTS**

When requested by the ordering entity, the contractor may add special request shipping charges such as overnight delivery, air freight, etc., to the invoice. This shall show as freight charges on a separate line. This amount should be the special freight charge less the normal freight charge which is already included in the purchase price.

**URGENT, SMALL ORDER PURCHASES:** State agencies are required to verify delivery timelines from the PC store contracts. State agencies may then solicit quotes from other stocking dealers by using their small purchase authority (under $5,000) for urgently needed orders that cannot be delivered timely through the PC store contracts. Document delivery and award issues.

**PRODUCT ORDERING INFORMATION**

CDW-G supports the State of Utah with a full team of local Utah sales executives and dedicated Account Managers. Utah customers are able to order using purchase orders as well as purchasing cards. Orders and quotes can be obtained through phone contact, fax or e-mail.

David Stephens
Government Field Account Manager
800-336-4314
Fax: 800-354-7330
dstephens@cdwg.com

Tony Sivore
Sales Manager
877-325-6539
Fax: 312-705-4990
tonysiv@cdwg.com

Wilson Garcia
Contracts Administrator
877-325-8223
wilsgar@cdwg.com

Christopher Webb
Higher Education Field Account Manager
435-201-9989
chris.webb@cdwg.com
CDW-G provides a dedicated web page for Utah customers through [www.cdwg.com/utah](http://www.cdwg.com/utah). This dedicated web page, also called an Extranet, is a custom site showing products and pricing specific to this contract. To establish this tool, Utah customers need only contact their Account Manager. Customers will have the ability to create and view quotes. Some of the other features are as follows:

- Secure Ordering
- Order tracing
- Shopping cart
- Credit card payment
- Site search
- Customer support
- Documentation and manual download
- Driver, service packs, and patch download

**DELIVERY**

<table>
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<tr>
<th>Item Type</th>
<th>Timeframe</th>
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<tbody>
<tr>
<td>Commonly stocked items</td>
<td>3 days</td>
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<tr>
<td>Special order items</td>
<td>3 days</td>
</tr>
<tr>
<td>Items stocked at distributor</td>
<td>3 days</td>
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</tbody>
</table>

**MANUFACTURER WARRANTY**

Manufacturers or their designees are responsible for the manufacturer warranty. PC store contractors may provide manufacturer warranty work (at no charge to the user) when authorized by the manufacturer.

**PRODUCT RETURN GUIDELINES**

Return Policy

**Return Privileges**

- CDW customer return requests must be made within 30 days of invoice date.

- Please return all products 100% complete. This includes manufacturer box, UPC label, packing materials, all manuals, blank warranty cards and accessories.

- Return privileges are contingent upon various manufacturer policies. CDW reserves the right to decline return requests based on those policies. Please verify policies for specific item(s) with a member of Customer Relations.

- Please contact CDW Customer Relations at 866.SVC.4CDW, 24 hours a day, 7 days a week or via e-mail at Customer Relations, to obtain a Return Merchandise Authorization (RMA) before shipping product back to CDW. This will expedite and help ensure the proper action or credit upon processing.

- In order to expedite a return, please have the following information on hand when requesting an RMA number: Customer number, invoice number, serial number, reason for return, action to take (replacement/repair/return/credit) and whether the box has been opened or is manufacturer sealed. **Please do not write on or damage the manufacturer box.**

- Customer is responsible for shipping charges to CDW’s distribution center for all products being shipped back to CDW. Products exchanged or replaced will be shipped by CDW to Customer, at CDW’s expense, using the same shipping method as was used by Customer to ship the original products back to CDW. If the carrier selected by Customer is not used by CDW, a comparable shipping method will be selected.
Customer is responsible for all risk of loss and damage to products being shipped back to CDW. Please fully insure return shipment in case of loss or damage. Please use a carrier that is able to provide you with proof of delivery such as UPS, Federal Express or DHL. This is for your protection as well as to ensure quick action on your return.

Return shipping address:
CDW
Attn: Returns Department
(Place your RMA number on this line)
220 N. Milwaukee Avenue
Vernon Hills, IL 60061

Failure to return a product within the applicable return period will be deemed to be an acceptance of the product.

FINET COMMODITY CODE(S):
MICROCOMPUTERS:
20413000000-CABLES: PRINTER, DISK, NETWORK, ETC.
20416000000-CHIPS: ACCELERATOR, GRAPHICS, MATH CO-PROCESSOR, MEMORY (RAM & ROM)
NETWORK, ETC.
20419000000-COMMUNICATION BOARDS: FAX, MODEM (INTERNAL), ETC.
20424000000-CONTROLLERS, PROGRAMMABLE INDUSTRIAL CONTROL DEVICES, ROBOT
20428000000-DATA ENTRY AND REMOTE JOB ENTRY DEVICES, VOICE ACTIVATED: VO
20433000000-DRIVES, COMPACT DISK (CD ROM, ETC.)
20434000000-DRIVES, FLOPPY DISK
20435000000-DRIVES, HARD/FIXED DISK
20437000000-DRIVES, TAPE
20442000000-EXPANSION/ACCELERATOR BOARDS: MEMORY, PROCESSOR, ETC.
20448000000-KEYBOARDS
20453000000-MICROCOMPUTERS, DESKTOP OR TOWERBASED
20454000000-MICROCOMPUTERS, HANDHELD, LAPTOP, AND NOTEBOOK
20455000000-MICROCOMPUTERS, MULTI-PROCESSOR
20458000000-MODEMS, EXTERNAL, DATA COMMUNICATIONS
20460000000-MONITORS, COLOR AND MONOCHROME (CGA, VGA, SVGA, ETC.)
20464380000-CARDS, INPUT/OUTPUT, FOR COMPUTERS
20468000000-PERIPHERALS, MISCELLANEOUS: JOY STICKS, GRAPHIC DIGITIZERS, LIGHT PENS, MICE, PEN PEADS, TRACKBALLS, ETC.
20471000000-PLTTERS, GRAPHIC
20474000000-PRINTER SHARING DEVICES
20475000000-PRINTERS, DOT MATRIX
20476000000-PRINTERS, INKJET
20477000000-PRINTERS, LASER
20478000000-PRINTERS, PEN PLOTTER
20480000000-PRINTERS, THERMAL
20484000000-RETRIEVAL SYSTEMS, COMPUTER ASSISTED: INDEXING, RETRIEVAL (CD ROM JUKEBOX, ETC.) AND ACCESS SYSTEMS
20488000000-KEYBOARDS
20493000000-TERMINALS AND CRTS: DATA PROCESSING SYSTEMS
20775-PROJECTION DEVICES, LIQUID CRYSTAL DISPLAY (LCD)

MINI & MAINFRAME:
20614000000-CABLES: PRINTER, DISK, NETWORK, ETC.
20617000000-CHIPS: ACCELERATOR, GRAPHICS, MATH CO-PROCESSOR, MEMORY (RAM & ROM)
NETWORK, ETC.
20620000000-communication boards: fax, modem (internal), etc.
20625000000-computer systems, digital
20628000000-computer systems, process control
20631000000-controllers, disk: disk subsystems, etc.
20632000000-controllers, local and remote
20634000000-controllers, peripheral: plotters, printers, digitizers, etc.
20644000000-drives: compact disk, rom, etc.
20645000000-drives: floppy disk
20646000000-drives: hard/fixed disk
20647000000-drives, tape
20651000000-expansion/accelerator boards: memory, processor, etc.
20657000000-keyboards
20659000000-modes, external data communications

finet commodity code(s):
20661000000-monitors, color and monochrome (cga, vga, svga, etc.)
20666000000-peripherals, miscellaneous: graphic digitizers, joy sticks, light pens, mice, pen pads, trackballs, etc.
20670000000-printer sharing devices
20671000000-printers, dot matrix
20672000000-printers, high speed, line printers, and printer subsystems
20673000000-printers, inkjet
20674000000-printers, laser
20675000000-printers, pen plotter
20677000000-printers, thermal
20680000000-retrieval systems, computer aided: indexing, retrieval and access systems (cd rom jukebox, etc.)
20684000000-scanners, document: handheld, desktop, and high volume
20685000000-scanners and readers, magnetic strip
20686000000-scanners and readers, optical character: bar code, remittance scanner/processors, etc.
20689000000-storage devices, electronic (disk drive compatible)
20693000000-terminals and crts: data processing systems
20725000000-cleaners for keyboards, monitors, tapes, diskettes, etc.
20772000000-printer accessories: wheels, sheet feeders, forms tractors, toner cartridges
20775000000-projection devices, liquid crystal display (lcd)
20800000000-computers, pc store: computer software, micro, mini
20810000000-accounting/financial: bookkeeping, billing and invoicing, budgeting, payroll, taxes, etc.
20820000000-business software, misc: agenda, labels, mail list planning, scheduling, etc.
20830000000-computer aided design
20837000000-database
20839000000-desk top publishing
20843000000-educational: foreign languages, math, science, social studies, etc.
20847000000-games: adventure, board, puzzles, strategy, etc.
20850000000-graphics: clip art, demos, presentation, slide shows, etc.
20853000000-integrated software
20855000000-inventory management
20863000000-personnel
20866000000-professional: hospital/pharmacy, legal, etc.
20867000000-programming: basic, assembler, etc.
20868000000-project management
20871000000-purchasing
20876000000-real estate/property management
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<tr>
<th>Commodity Code</th>
<th>Description</th>
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<tr>
<td>20884000000</td>
<td>SPREAD SHEET</td>
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<tr>
<td>20890000000</td>
<td>UTILITIES: BACK-UP, BATCH FILE, MENUS, OPERATING SYSTEM, RECOVERY, SCREEN, SECURITY, VIRUS PROTECTION, ETC.</td>
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<td>20894000000</td>
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<td>20911000000</td>
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<td>COMPUTER AIDED DESIGN</td>
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<td>20938000000</td>
<td>DATABASE</td>
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<td>20940000000</td>
<td>DESKTOP PUBLISHING</td>
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<tr>
<td>20944000000</td>
<td>EDUCATIONAL: FOREIGN LANGUAGES, MATH, SCIENCE, SOCIAL STUDIES, ETC.</td>
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<tr>
<td>20948000000</td>
<td>GAMES: ADVENTURE, BOARD, PUZZLES, STRATEGY, ETC.</td>
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<td>20951000000</td>
<td>GRAPHICS: CLIP ART, DEMOS, PRESENTATION, SLIDE SHOWS, ETC.</td>
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<td>20956000000</td>
<td>INVENTORY MANAGEMENT</td>
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<td>20964000000</td>
<td>PERSONNEL</td>
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<td>20967000000</td>
<td>PROFESSIONAL: HOSPITAL/PHARMACY, LEGAL, ETC.</td>
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<td>20968000000</td>
<td>PROGRAMMING: BASIC, ASSEMBLER, ETC.</td>
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<td>PROJECT MANAGEMENT</td>
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<td>PURCHASING</td>
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<td>REAL ESTATE/PROPERTY MANAGEMENT</td>
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<td>OTHER:</td>
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<td>61056000000</td>
<td>RIBBONS, COMPUTER AND DATA PROCESSING, ALL TYPES</td>
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<td>65584000000</td>
<td>SLIDE MAKER, COMPUTERIZED</td>
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<td>90634000000</td>
<td>FREIGHT HANDLING; MATERIALS HANDLING</td>
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<td>91828000000</td>
<td>COMPUTER-HARDWARE CONSULTING</td>
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<td>91829000000</td>
<td>COMPUTER - SOFTWARE CONSULTING</td>
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<td>96240000000</td>
<td>COURIER/DELIVERY SERVICE</td>
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<td>98522000000</td>
<td>COMPUTERS, DATA PROCESSING EQUIPMENT, AND ACCESSORIES (NOT WORD PROCESSING EQUIPMENT)</td>
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<td>CAMERAS, DIGITAL TYPE</td>
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