Revision number: 3
Purchasing Agent: Zachary Derr
Phone #: (801) 538-3307
Email: zderr@utah.gov

Item: WSCA Software Value-Added Reseller (SVAR) Contract. (See Other Conditions below)

Vendor: 33386DD
SHI International Corp.
33 Knightsbridge Road
Piscataway, NJ 08854

Internet Homepage: www.shidirect.com

General Contact:
Dan Pressley
Telephone: (801) 230-9584
Fax number: (801) 921-5502
Email: dan_pressley@shi.com

Brand/trade name: All Brands

Price:
Terms: Net 30
Effective dates: 06/03/2011 through 6/02/2015
Potential renewal options remaining: One (1) year renewal options
Days required for delivery: 4-7 Business Days
Price guarantee period: Length of Contract
Freight: F.O.B. Destination, Freight Pre-paid
Freight is included in the unit price

Minimum order: None
Min shipment without charges: None
Other conditions: To provide distributed software and related services to eligible users; to purchase Commercial Off-the-Shelf (COTS) software for identified key software publishers, general distributed software (non-specified publishers). Contract covers purchasing of software, maintenance and support agreements for new and previously-purchased software. To provide related services to include, but not be limited to, tracking licenses (new and existing), monitoring volume levels and opportunities, training, implementation, and consulting. Vendor to work in conjunction with the WSCA/NASPO personal computers, servers/storage, printers, and peripherals contracts, or a participating state’s equivalent contracts, to provide their best reasonable effort to see that software licenses for delivered computing hardware are purchased and tracked through this contract.

Remittance Address: SHI International Corp.
P.O. Box 8500-41155
Philadelphia, PA 19178

Contract has been extended through 06/02/2015.
This is a multiple award contract. MA095 EnPointe, and document purchasing selection. References to these contracts hereafter will be as software. Users are required to obtain AT LEAST 2 QUOTES via e-mail, vendor managed websites, fax, phone or other means from the multiple award contracts for purchases over $1,000.00. For purchases under $1,000.00, multiple quotes are not required but may be solicited. Quotes for equivalent equipment supplied by the manufacture direct contracts listed on page 1 will also fulfill this requirement. Keep a copy of the quotes with the Payment File and document the purchase selection.

LanDesk Software is available on MA476 and MA429. For comparison purposes during the pilot year, VAR software providers will have an opportunity to provide quotes in order to compare prices and value saas services.

This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. State agencies will place orders directly with the vendor creating a PRC in Finet. Agencies will return to the vendor any invoice which reflects incorrect pricing.

As a State of Utah Large Account Reseller, SHI will abide by the contract allowing any school, higher education organization, subdivision, authorized entity or employee to purchase on the statewide contract with no exclusions.

SHI Contact Information
Dan Pressley
Phone: 801-230-9584 E-mail: dan_pressley@shi.com

Inside Sales Representatives
Phone: 888-711-2613 E-mail: teamutah@shi.com

Inside Sales Manager
Terrance Bridgers
Phone: 732-652-6598 E-mail: terrance.bridger@shi.com

Academic Licenses Contact
Dan Pressley
Phone: 801-230-9584

PRICING
All prices include shipping with the exception of overnight or special shipping requests.

ORDER INFORMATION
To place an order SHI will accept faxed or e-mailed or standard mailed purchase orders.

PRODUCT RETURN GUIDELINES
To return product, customers must contact SHI International Customer Service within fifteen (15) days of purchase to Return Merchandise Authorization. SHI International return approvals are based on manufacturer and vendor policies that are subject to change without notice. Restock charges and other fees may apply. Upon approval, the product must be shipped prepaid to the SHI International Returns Center.
within seven (7) days of the approval. Customers can insure the shipment or assume the risk of loss or damage. Product must always be returned complete and in its original box and it must contain all documentation, accessories, software and packaging materials. The following returns will be rejected back to the customer: incomplete product; product returned without authorization or after the authorization expires; product returned freight collect; product not matching in condition, part number, or item count.

For requests, contact…..
SHI International Customer Service
Terrance Bridgers Phone: (732) 652-6598

Non-Returnable Product
The following are non-cancelable and non-returnable: special orders or custom made product; software license and open software packages.

Defective Product (DOA)
In accordance with manufacturer and vendor policies

Freight Damaged or Missing Product
If product is damaged or lost in transit by the freight carrier, the discrepancy should be noted on the receiving document (Bill of Landing) at time of receipt. The customer needs to contact SHI Customer Service within seven (7) days to make the claim. Claims made after seven days will be rejected.

FINET COMMODITY CODE(S):
20820000000-Business Software Misc: Agenda, Labels, Mail List, Planning, Scheduling
SCHEDULING
20837000000-Graphics Clip Art, Demos, Presentations, Slide Shows, Etc.
20853000000-Spread Sheet
91829000000-Word Processing, Text Editors, Spell Checkers
00000000000-Generic Commodity Code

REVISION HISTORY