FD-400 wireless hand-held terminal

Payment types supported

- Visa®
- MasterCard®
- American Express®
- Discover® Network
- JCB
- Signature Debit
- PIN Debit
- EBT
- Purchasing Card Level I and II (Visa and MasterCard)
- Gift card
- Check processing with TeleCheck warranty

How can we help?

Call: (800) 823-4722

Wells Fargo Merchant Services

Receive payments from remote locations

The FD-400 terminal is a convenient wireless, hand-held point-of-sale terminal that you can use remotely to provide your customers with a full range of payment options. Plus, if you are in an area where there is no coverage, you can use the "store and forward" feature, allowing you to swipe the card (not manual entry) and get the card-present rate.

Business types supported

Retail, Retail with Tip, Restaurant, Quick Service and Direct Marketing (MOTO)

Product benefits

- **Enhanced protection** — Account number and merchant receipt truncation, plus capability for CVC2/CVV2/CID verification
- **Large batch capacity** — Stores up to 450 transactions
- **Full reporting capability** — including total and detail report for each payment type

Industry specific features

Full support for unique business payment requirements.

Retail:

- Allows retail Address Verification Service (AVS) merchants to obtain the CPS/Retail Key Entry Fee rate by entering the cardholder's zip code, assuming other qualifications are met.
- Displays clerk ID number (4 digits) if applicable.
- Electronic Commerce Indicator (ECI) for online retailers.

Restaurants:

- Gratuity guideline
- Tip reporting
- Open/close/delete tab reports
- Server ID number (4 digits)
- Receipt suppression for Quick Service merchants

(additional information on back)

Together we'll go far

FD-400 features

- ARM 920T 32 bit CPU core
- 32 MB of flash memory
- 32 MB of SDRAM
- Secure multi-application operating system based upon Windows CE
- 320 X 240 color ¼ VGA display
- 16 button keypad
- Internal PIN pad
- Internal antenna
- Touch screen capability on display
- 2.25" wide thermal roll printer
- 3 Track MSR
- 1 USB ports
- 8 hour battery life

Dimensions

- Height: 2.2 inches
- Width: 3.1 inches
- Length: 7.6 inches

Wireless highlights

The FD-400 is the first ever terminal in the industry to support wireless parameter updates. Based on the terminal you select, the FD-400 is deployed with either the AT&T GPRS (General Packet Radio) or Sprint CDMA (Code Division Multiple Access) wireless networks. Based on your location, either terminal (GPRS or CDMA) will meet your coverage needs. To verify coverage, you can access the following coverage maps:

- AT & T GPRS: http://apriva.com/apriva_secure_pos/coverage_cingular.aspx
- Sprint CDMA: http://coverage.sprintpcs.com/IMPACT.jsp?nobrand